



W MAULDIN SMITH  
DEBTOR IN POSSESSION  
2109 W 51ST ST  
CHICAGO IL 60609-4737

Page 1 of 2  
Account Number 312 263-2980 585 3  
Billing Date JUL 04, 2008

### DISCONNECTION NOTICE

Our records show that your account is past due in the amount of \$356.82. If you have already sent your payment, we thank you and apologize for sending this notice.

If payment is not received by JUL 15, 2008, your AT&T Illinois service and any other services associated with your billing telephone number may be disconnected.

To stop disconnection of your basic telephone service,  
please pay \$356.82.  
To stop disconnection of your non-basic services,  
please pay \$0.00  
plus any current charges that have since come past due.

Non-basic services include, but are not limited to, the following:

AT&T High Speed Internet Access/wireless  
Voicemail/900-976-700 Information services

For services other than basic telephone service, please check your bill.

Your basic telephone service will not be disconnected for failure to pay the outstanding non-basic charges. However, action may be taken such as disconnection or restriction of these services and referral of the non-basic charges to a collection agency. In the event of disconnection, reconnection fees may apply.

If your basic service is temporarily disconnected, in addition to paying all outstanding basic charges, you may have to pay a reconnection charge of \$12.40 to reconnect services. You may also be required to pay a security deposit. If your complex services or circuits are disconnected, a new service order will be required and additional connection charges will apply.

AT&T

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Local Services provided by AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio or AT&T Wisconsin based upon the service address location.



at&t

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If you have several accounts billed on one statement, and one of those accounts is for local service, non-payment may result in the billing being separated.

If you subscribe to a package, please be advised that non-payment or partial payment of your bill may result in the removal of the non-basic services such as voicemail, etc., that are included in the package. Any non-basic services that remain on the account will be billed at non-discounted rates. The basic local services included in the package will remain on the account and be billed at the tariffed rates, if your payment is sufficient to cover them. If the services removed are subject to early termination fees, they will be billed on the next bill.

You can make a payment electronically by going online at [www.att.com](http://www.att.com).  
You may also pay at an authorized payment location.  
Go to [www.att.com/paylocations](http://www.att.com/paylocations) to find a payment location near you.

If you have any questions regarding this notice, please call the AT&T Accounts Receivable Center at 1-800-704-4808. If you feel that the amount due is incorrect, please contact the AT&T Customer Service Center by using the telephone number listed on your bill.

If your questions are not resolved after you have called AT&T Illinois, you may call the Consumer Services Division of the Illinois Commerce Commission at 1-800-524-0795 or TDD call 1-800-858-9277 or you may write to Consumer Services Division, 527 East Capitol Ave., Springfield, IL 62794

Thank you for choosing AT&T Illinois. We value you as a customer and understand that sometimes circumstances may cause a delayed payment.

